# **MEYER&MEYER**

## Corporate Code of Conduct

Since 120 years, Meyer & Meyer stands for quality and effectivity, sustainability and responsibility, team spirit and innovation. Since then, these features shape our business culture and are appreciated by our clients and partners. For a successful cooperation we obligate our transport partners to follow the corporate code of conduct. The code represents the basis of our collaboration.

#### Quality

We feel obligated to offer a high quality of service to our clients: Adherence to delivery dates, careful handling of the customers' order and neat appearance of the vehicle and the driver have top priority to us. As a code of practice for the daily work we hand out a driver's manual which is updated constantly by Meyer & Meyer.

In order to enhance the effectivity of the transports, we expect a productive driver-management from our transport partners with driver swaps: Standstill of the vehicles shall be avoided under compliance of the legal regulations.

## Sustainability and responsibility

Meyer & Meyer and its partners take responsibility for society and environment. We focus on conscientious transports: Economical driving without detours and modern trucks (Euro6, electric - or LNG) for lower CO² emissions are self-evident for us and our partners. For self-control and environmentally responsible quality management, we draw an annual eco-audit, which is based upon the average fuel consumptions of the vehicles per 100 kilometres. The transport partners obligate themselves to provide Meyer & Meyer annually such an eco-audit with relevant evidences.

Security plays a decisive role in transportation. We expect that every transport partner secures the goods correctly and provides the drivers with personal protective equipment. The predetermined measurements of the vehicles need to be complied unconditionally when trucking Meyer & Meyer-equipment. The equipment shall be handled with care.

## Team Spirit

Loyalty, appreciation and trust are the base of our success. Therefore, we search for long-term cooperation with our transport partners. As part of the Meyer & Meyer-Team, the transport partners benefit from a strong international network and personal support by our dispatchers and the Transport Partner Management. With personal annual meetings and regular information updates on current topics, we create a solid basis for long-term cooperation. Within the realms of possibility, we guarantee the permanent employment of the vehicles during the duration of the contract and the payment of each commissioned kilometre within short time. Further exclusive purchasing options can be mediated in addition for long-term transport partners.

#### Innovation

We keep pace with the times and we are anxious to identify and shape trends at an early stage in order to find successful logistics solutions - this kind of flexibility we expect also from our transport partners. Part of this is the use of a telematics system authorized by Meyer & Meyer, which simplifies communication and order management. The monthly adaptation of the reimbursement per kilometre to the crude oil price, the so called "Dieselflex", shall make the cooperation fairly, transparently and up to date.

As a transport partner to Meyer & Meyer, we obligate ourselves with our signature to act according to this code and to instruct our employees accordingly.

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